



WONDERLAND UNDER THE STARS

COVID-19 INFORMATION:

Do not attend the event if:

- You are suffering any symptoms of COVID-19.
- You have tested positive to COVID-19 in the past 14 days.
- You believe that you may have been exposed to COVID-19.
- You have been advised or required to self-isolate or quarantine.
- If you cannot attend the event do to any of the above please contact WEL prior to the event for a refund of your purchased ticket (excludes booking fee).
- If Wonderland Entertainment and Leisure requires cancelling tickets and/or the event due to COVID-19 related issues you will be refunded your purchase (excluding booking fee).
- You may be questioned upon your arrival from staff regarding COVID-19 and if you are suffering any symptoms.
- You must sanitise your hand upon entry and maintain good hand hygiene during your visit.
- Wonderland Entertainment and Leisure will collect contact details for each patron that creates a booking (either electronically or manually upon entry) for the purpose of contact tracing.
- You must maintain social distance during your visit with all patrons and staff (excluding the members of your household).
- You must follow staff advise and instructions throughout your visit.
- WEL will not be responsible for any claim or liability if you acquire COVID-19 as a result of your attendance.
- In the case that a patron at the event is suspected or confirmed of contracting COVID-19 your contact information may be used for contact tracing and potentially given to a third party for this reason.

WONDERLAND ENTERTAINMENT AND LEISURE COVID-19 PLAN

WONDERLAND UNDER THE STARS

Wonderland Entertainment and Leisure will be following the strict COVID-19 safe work duties during its operation of Wonderland Under the Stars to minimise risk to its patrons and staff. Please request for a copy for the safework checklists that WEL will be adhering to.

Layout:

- Wonderland Under the Stars and surrounding area will be spaced and laid out by the safe work requirements.
- All events held inside Wonderland Under The Stars are ticketed events and all patrons will be required to attend the box office before they can gain entry.
- To gain entry all patrons will be required to attend the Box Office outside the main entrance to fill in their contact tracing form including date, full name, phone, email address and time of entry. For group bookings the person who made that booking is responsible to supply there details only. Once this has been completed the patron will then be issued with a wristband and fitted by our staff. Only patrons with wristbands will be allowed into the site. There will be no pass outs issued (the patrons wristband will allow them to exit and re entre the site if needed) and all enquiries at the main entrance will be directed back to the box office.
- The wristband is then confirmation the patron has completed their contract tracing form and is allowed to enter or exit the site.
- Entry into the garden will be signed and separated from the garden exit so patrons will be kept separate when both entering and exiting.
- Wonderland Under The Stars adheres to the Covid Plan of under 500 capacity for all events (patron, staff and performer inclusive) also taking into account the specific restrictions and capacity of each season's location. For example the Covid Plan allows up to 499 capacity but if the location only allows 300, the 300 capacity will be followed instead of the under 500 capacity requirement. This will be monitored by ticket sales and designated staff member during the day and during the evening events with our Security Guards.
- Wonderland Under the Stars will have a designated entry gate and a separate exit gate.
- The Garden general seating area will have its seating spaced accordingly and in groups of 2. The premium tables area will be set up in tables of twos, fours or eights. There will be an area just short of the seated area that will be fenced and signed to encourage these patrons to wait, then taken to their tables. All tables will have full table service.
- The Bar will also have a waiting line and lines marked at 1.5m for patrons waiting for Bar Service, with both an entry in and out.
- We will have appropriate signage at the entrance of Wonderland Under the Stars stating to 'Maintain Social Distancing' and also 'STOP Do not enter if you are experiencing flu like symptoms'.
- There will be Hand Sanitising stations set up at the entrance to Wonderland Under the Stars, Sunset Bar, bathrooms food and exit.
- Wonderland Under the Stars venue seating, tables and all surfaces will be sanitised before each show and the toilets will be regularly sanitised throughout the day and evening.

Operations:

- Wonderland Under the Stars will be open daily for the scheduled performances.
- Patrons will be asked to wait to be seated to minimise foot traffic during seating.
- Staff will monitor the queues at both the bars and toilets to make sure social distancing is always being adhered to.
- It is also noted that there will be no dance floor area supplied and patrons will be discouraged to do so.
- All patrons that are inside the site must display their wristband at all times to both staff or security. For any reason if there is a patron inside the venue that does not have a wristband on or if the colour of the band does not match the days colour code then the patron must be removed from the site and taken to the Box office to sort out the issue.

Staff:

- Wonderland Under the Stars' staff are aware and trained accordingly to safe work requirements and Covid plan requirements. This includes, but not restricted to:
 - Impeccable hygiene
 - Cleaning procedures
 - Risk and incident training and awareness
 - Appropriate patron interaction
- Staff are encouraged to discuss and express their views and raise WHS issues that may arise directly or indirectly because of COVID-19. Staff are also directed not to attend work if they feel unwell or show any cold or flu symptoms, they are instead to follow the appropriate testing procedures.

Cleaning:

- All staff follow the safework and Covid requirements for cleaning the workplace and patron seating area. This document can be supplied upon request.

Risk Assessment:

- Following the safework requirements WEL will complete a Risk Assessment when necessary. This is when WEL;
 - Changes work practices, procedures or the work environment
 - Recommences operations following a shut down
 - Increases operations following a period of reduced operations
 - Introduces workers back into the workplace following the cessation of working from home or stand-down arrangements
 - Is responding to workplace incidents (e.g. where a worker has tested positive to COVID-19)
 - Is responding to concerns raised by workers, health and safety representatives, or others at the workplace